

# Service Request Form



dogtra company  
22912 Lockness Ave.  
Torrance, CA  
90501  
USA  
Phone: 888-811-9111  
Fax: 310-534-9111  
www.dogtra.com

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

## Warranty information:

Dogtra's warranty does not cover repairs due to misuse or improper maintenance. Return shipping for warranty work is the owner's responsibility. Cost for shipping (via UPS Ground service) back to the customer is covered by Dogtra Co. within the continental United States. Any expedited shipping will be at the owner's expense.

## Product information:

Model No: \_\_\_\_\_ Serial No: \_\_\_\_\_

Date of purchase: \_\_\_\_\_ Purchased from: \_\_\_\_\_

**\* You will be contacted for credit card information for any repair work not under warranty.**

## Reason for repair request:

- |  |   |   |
|--|---|---|
| <input type="checkbox"/> Lost transmitter (remote) | <input type="checkbox"/> Lost receiver (collar)   | <input type="checkbox"/> Lost accessories             |
| <input type="checkbox"/> Working intermittently    | <input type="checkbox"/> Varying intensity levels | <input type="checkbox"/> Broken/missing parts         |
| <input type="checkbox"/> Not working at all        | <input type="checkbox"/> Not enough range         | <input type="checkbox"/> Battery not holding a charge |

## Sending items:

- |   |      |                                     |      |  |      |
|---|------|-------------------------------------|------|--|------|
| <input type="checkbox"/> Transmitter    | Q'ty | <input type="checkbox"/> Receiver   | Q'ty | <input type="checkbox"/> Collar strap    | Q'ty |
| <input type="checkbox"/> Antenna        | Q'ty | <input type="checkbox"/> Test light | Q'ty | <input type="checkbox"/> Battery charger | Q'ty |
| <input type="checkbox"/> Splitter cable | Q'ty | <input type="checkbox"/> Others     |      |  |      |

## Comments:

## Internal Use Only

Stock No.	Date