

iQ CLiQ Code Setting Guide

Expanding the iQ CLiQ into a 2-Dog System

1. To turn the iQ CLiQ into a 2-dog system, start with the handheld transmitter with the stimulation set to level 0. Hold down buttons 1 and 2 simultaneously for 5 seconds. You should now see that the LED indicator is blinking rapidly.
2. With the receiver/collar turned off, take the handheld transmitter and hold the two red on/off dots together for 5 seconds. The LED indicator should now be blinking rapidly.
3. While both the handheld transmitter and receiver/collar LED indicators are rapidly blinking, press button 2 to code that button to the receiver/collar you desire. The LED indicators on both the handheld transmitter and receiver/collar will blink rapidly for 15 seconds or until they have been coded together.
4. When the iQ CLiQ has been coded with an additional receiver/collar, button 1 will function as the Nick and Pulsating Nick stimulation on the first receiver/collar. Button 2 will function as the Nick and Pulsating Nick stimulation on the newly coded second receiver/collar.
5. To go back to a 1-dog system, repeat steps 1 and 2. While both the handheld transmitter and receiver/collar LED indicators are rapidly blinking, press button 1 on the handheld transmitter.
6. When done correctly, both buttons 1 and 2 will now only operate the one receiver/collar you have coded. To check that the handheld transmitter is coded to the receiver/collar, press a button on the handheld transmitter, and the corresponding receiver/collar LED indicator will blink.

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iQ Pet

iQ CLiQ Warranty and Repair Information

1-Year Comprehensive Warranty

iQ Pet provides the original purchaser with a 1-YEAR WARRANTY for all products in the iQ Pet Series. The warranty begins from the date of purchase. For the first year, coverage is for Parts, Labor, and Accessories. After the first year, the cost of Parts, Accessories, Labor fees, and Shipping fees incurred are the customer's responsibility. Labor fees will be variable depending on the extent of the work required.

To Qualify for the iQ Pet Warranty

All products must be registered and/or a proof of purchase is required to initiate repair work under warranty. To register your iQ Pet product, log onto our website at www.iqpetcollar.com, click on the warranty registration link, and fill out the required information. Registration must be completed within 30 days of purchase. If you do not have access to a computer, you can call our toll free number at 1-888-811-9111, and one of our customer service representatives will register the product for you. If you were unable to register your product within 30 days of purchase, we will accept all products for repair with a proof of purchase. We strongly recommend keeping the original receipt. If your product is not registered and a proof of purchase is not available at the time of service, iQ Pet will estimate the age of the unit by the serial number. Serial number estimates can differ from the actual purchase date. A serial number estimate is the only method of determining an approximate date of purchase without product registration or a proof of purchase.

Not Covered Under Warranty

iQ Pet DOES NOT offer warranty for products that have been bought secondhand or as a resold product.

iQ Pet DOES NOT replace defective units or provide refunds for products purchased from us after 30 days from the date of purchase.

iQ Pet DOES NOT cover the cost of shipping outside of the Continental United States.

Issues of replacement and refunds on units purchased less than 30 days from an authorized dealer must be addressed to the dealer directly. If the products purchased from an authorized dealer are after 30 days from the date of purchase, please send the units to iQ Pet for service and repair.

iQ Pet DOES NOT cover the cost of repairs and replacements due to misuse by the owner or dog, improper maintenance, and/or lost units. Any water damage on the Water Resistant Handheld Transmitters will not be covered. All replacement costs for either the transmitter or receiver will be the owner's responsibility.

The warranty is void if the unit has been altered or an unauthorized person has damaged the unit while attempting repair work.

The removal of serial numbers from any iQ Pet products will void the warranty.

iQ Pet reserves the right to retain and discard any parts or accessories that have been found damaged upon replacement and repair.

Procedure for Repair Work

If the unit is malfunctioning, please refer to the "Trouble Shooting Guide" in the Owner's Manual and call customer service at 1-888-811-9111, for technical support, before sending it to iQ Pet for Service. The cost of shipping products under warranty back to iQ Pet is the customer's responsibility. iQ Pet is not responsible for units damaged or lost in transition to iQ Pet. iQ Pet is not responsible for loss of training time or inconvenience while the unit is in for repair work. iQ Pet does not provide loaner units or any form of compensation during the repair period. A copy of the sales receipt showing the purchase date may be required before warranty work is initiated.

Please include a brief explanation outlining the problem and include your name, address, city/state/zip code, daytime phone number, evening phone number, and email address. Or you can visit our website at www.iqpetcollar.com for a service request form. If the repair costs are not covered under warranty, we will call you for payment information and authorization. For any questions concerning your iQ Pet products, call us toll free at 1-888-811-9111, M-F 8:30AM - 4:00PM, Pacific Standard Time, or email us at repair@iqpetcollar.com for specific repair inquiries.

Send repair units to iQ Pet / Repairs / 22912 Lockness Avenue, Torrance, CA 90501 U.S.A.