

**Owner's  
Manual**

# **iQ NO BARK**

NO BARK COLLAR

Please read this manual thoroughly before  
operating the iQ NO BARK.

# IMPORTANT SAFETY AND PRODUCT INFORMATION

## WARNING

**Please read all safety and product information below before using your Dogtra product. Failure to follow these safety instructions could result in injury to you, your dog and others, or it could result in damage to your Dogtra product or other property.**

## PRODUCT SAFETY

### Training Methods

Dogtra products may be used with a variety of training methods. However, each dog may have a different reaction to training methods and to Dogtra products. Closely observe your dog when determining the right training method to use with your Dogtra product.

### Aggressive Dogs

Do not use Dogtra products with aggressive dogs as such dogs may react adversely and cause injury to people or other dogs. Seek the assistance of a dog-training specialist or veterinarian when dealing with aggressive dogs.

## Children

Dogtra products are not toys. Adult supervision and close attention are necessary when Dogtra products are used by or near children.

## PRODUCT DAMAGE

### Electrical Product

Your Dogtra product contains electrical components and batteries. Do not use or keep your product near heat or flammable sources. Such use or storage may damage your product and/or cause fire, explosion, injury, or property damage.

### Medical Device Interference

Dogtra products contain electrical and magnetic components that emit low level electromagnetic waves and radio frequencies. These electromagnetic waves or radio frequencies may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician or medical device maker before using your medical device with a Dogtra product. If you think that your Dogtra product is interfering with your pacemaker, defibrillator, or other medical device, stop using the Dogtra product.

## Inadvertent Activation

The digital microprocessor offers thousands of unique codes to eliminate frequency match-up with other Dogtra e-collars.

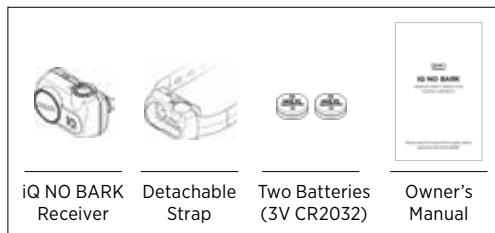
## UNAUTHORIZED USE

Your Dogtra product should be used only in a humane manner to train and educate your dog. Dogtra products are not intended for use in any other manner nor are they intended for use with other animals or with humans.

## BATTERY

Your Dogtra product contains batteries. Take care when removing and installing batteries as your fingers may get caught. Dispose of batteries as provided by your local regulations. Do not disassemble, crush, heat, or otherwise alter the battery as it may cause fire, injury or property damage.

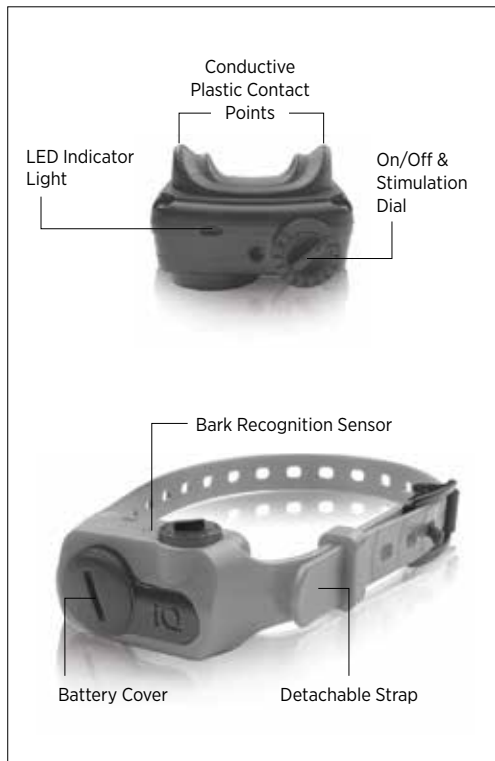
## AT A GLANCE



## MAIN FEATURES

- Fully waterproof receiver
- Medium output receiver
- 10 intensity levels on receiver
- Ultra-compact receiver
- Conductive plastic contact points
- Bark Recognition Sensor
- Learning Vibration System
- For dogs as small as 10 lbs.
- Replaceable coin lithium batteries included

## OVERVIEW



## USING THE ON/OFF & STIMULATION DIAL

- The On/Off & Stimulation Dial on the collar is used to turn the iQ NO BARK on and off and to select the stimulation level.
- Set the On/Off & Stimulation Dial to the “.” position to turn off the iQ NO BARK.
- Set the dial to “P” for the Pager vibration only mode.
- The iQ NO BARK has stimulation levels 1 (lowest) through 10 (highest). Each stimulation level begins with a vibration and is followed by the stimulation.
- Set the dial to “T” to test the iQ NO BARK. See TESTING THE iQ NO BARK section to check if your unit is working properly.



On/Off & Stimulation Dial	Function
.	Power Off
P	Pager Vibration
1-10	Stimulation Level
T	Test Mode

**Note:** When first using the iQ NO BARK, it is recommended to start at the lowest stimulation level. If your dog continues to bark, gradually increase the stimulation level. Closely monitor your dog's reaction to find the right stimulation level for you dog.

## LED INDICATOR

The LED indicator light will flash for 1 second when the iQ NO BARK has been turned on and then flash every 2 seconds. If the dog does not bark for over 10 seconds, it will turn to sleep mode to conserve battery life and the LED will turn off. It will reactivate when your dog barks and a vibration/correction needs to be made.

## TESTING THE iQ NO BARK

1. Turn the dial on the iQ NO BARK to "T" to set the system to test mode. The LED indicator light will flash once and then flash every 3 seconds.
  2. Activate the system by making sounds directly into the mic. The unit should vibrate twice. Repeat the same process to test again.
  3. The iQ NO BARK has a preset delay of 15 seconds in between corrections. Once the unit activates, it will not activate again until 15 seconds has gone by. The reason for the delay is so that your dog figures out the implications of the corrections from barking before being corrected again.
- \* When on the test mode, the iQ NO BARK emits a vibration without emitting stimulation at the same time.
  - \* When on the test mode, the sensor is more sensitive and can be easily activated by a small sound or tap.

## ATTACHING THE COLLAR STRAP



1. With the On/Off & Stimulation Dial going in first, insert the body of the iQ NO BARK into the collar strap.

Pull the strap around the body of the iQ NO BARK in the direction shown.

Hold strap  
here



Hold strap  
here

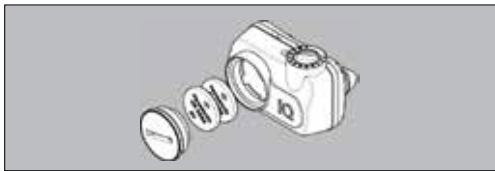
2. Pull the collar strap from the opposite side of the On/Off & Stimulation Dial over the rest of the body.



3. Be sure that the collar strap is wrapped fully around the body of the iQ NO BARK.

\* For video instructions on how to attach the collar strap, please visit [www.dogtra.com](http://www.dogtra.com)

## REPLACING THE BATTERY

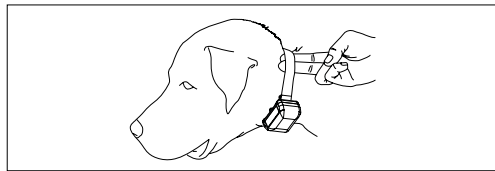


1. Using a coin, unscrew the battery cover counterclockwise.
2. Insert the two coin batteries with the plus side facing out.
3. Make sure the rubber gasket is in place and screw the battery cover back on clockwise.

### ATTENTION!

- When the batteries are placed incorrectly, the LED indicator light may turn on, but the unit will not operate properly.
- The unit is working properly when the LED indicator light blinks once. When the LED indicator light blinks twice consecutively, the battery will need to be replaced.
- Please remove the plastic battery seals before installing the batteries.

## RECEIVER FITTING



### Proper Fit

The receiver should be fitted so that the contact points press firmly against the dog's skin. You should be able to fit a finger in between the contact points and your dog's skin. The best location is on either side of the dog's windpipe.

### Improper Fit

A loose fit can allow the collar to move around on the dog's neck. When this happens, the contact points may rub against the skin and cause irritation. If the receiver is too loose, the contact will not be consistent and cause the corrections to be inconsistent.

**Attention!**

Leaving the receiver in the same location on the dog's neck for an extended period of time can cause skin irritation. If the dog is to wear the receiver for long periods, occasionally reposition the receiver so that the contact points are moved to a different location on the dog's neck. Make sure you check for skin irritation each time you use the unit. Remove all other collars when using the iQ NO BARK since additional collars or buckles may inadvertently activate the unit.

## MAINTENANCE

**Basic Maintenance**

After each training session, carefully inspect the unit for any missing parts or damage to the casing. Damaged or broken casing may affect the waterproof guarantee on the unit. After confirming that there is no damage to the casing, rinse the receiver and clean out any dirt or debris.

**Storage Maintenance**

Store the units in room temperature. Do not keep the units exposed to extreme climates.

**Troubleshooting**

If the unit is malfunctioning, please refer to the "Troubleshooting Guide" before sending it to Dogtra for service. If you have any questions or concerns, you may email them to [info@dogtra.com](mailto:info@dogtra.com), or call customer service at (888) 811-9111.



# TROUBLESHOOTING GUIDE

## **1. When do I replace the batteries in my iQ NO BARK?**

- If the unit is not activating or the LED indicator light does not turn on, the batteries may need to be replaced. Overall, the battery life will depend on usage.

## **2. How do I clean the iQ NO BARK?**

- To clean the iQ NO BARK, make sure the battery cover is closed and fully sealed. Use a damp cloth to wipe down the unit and make sure the unit is completely dry before use.

## **3. My dog is not reacting to the iQ NO BARK.**

- Make sure the receiver is turned on.
- Be sure the strap is on the dog tight enough so that both contact points are touching the dog's skin.
- You might need to trim down the hair on the dog's neck so both contact points are touching the dog's skin.
- The intensity level may be too low for your dog. Keep increasing the stimulation until the dog responds, usually with neck movement, head shaking, looking over its shoulder, etc. (response may be very subtle).

## **4. My dog has skin irritation.**

- Leaving the receiver in the same location on the dog's neck for an extended period of time can cause skin irritation. If the dog is to wear the receiver for long periods, occasionally reposition the receiver so that the contact points are moved to a different location on the dog's neck. Make sure you check for skin irritation each time you use the unit.

# DOGTRA PRODUCT WARRANTY

## LIMITED WARRANTY

### For Dogtra Products Purchased from Dogtra Authorized Dealers

#### One-Year Warranty

Except as otherwise provided below, Dogtra warrants to the original retail purchaser ("You") that its Dogtra products shall be free of defects in materials and workmanship for a period of one (1) year from the date of purchase ("Warranty"). The Warranty covers the cost of repair (parts and labor) or replacement (if repair is not feasible) of a defective Dogtra product during said one-year period. For such repaired or replaced products, the remaining portion of the original warranty period, or ninety (90) days, whichever is longer, shall apply. Dogtra, at its sole discretion, shall determine whether to repair or replace a product covered by the Warranty.

#### Warranty Conditions

The Warranty is not transferrable and applies to your Dogtra product only if:

- (1) You are the original retail purchaser of the product,
- (2) You bought the product from a Dogtra authorized dealer, and
- (3) You present a receipt or other proof of purchase showing a valid purchase date, the name and address of the authorized dealer, and the purchased product identified by model and/or serial number.

#### Warranty Exclusions

The Warranty does not cover damage, loss, or deterioration to your Dogtra product caused: by misuse, neglect, abuse, or other improper handling of the product; by failure to follow use or care instructions; by use of the product for other than its intended purpose; by accident or natural forces such as fire or flooding; or by normal wear and tear such as scratches to the product surface.

The Warranty also does not cover Dogtra products that: are purchased from non-authorized dealers; are purchased outside

of the United States or Canada; have been damaged during shipment (even if Dogtra paid or arranged for shipping); have been modified or tampered with in any manner; are opened or repaired by anyone other than Dogtra; or have serial numbers that have been altered or defaced.

#### Sole Warranty

This Warranty is the only warranty offered by Dogtra for its Dogtra products. Other than said Warranty, Dogtra makes no other representations or warranties whatsoever regarding its products, whether oral or in any product manual, on any packaging, on any website, or in any other written material. No dealer of Dogtra products, nor any employee or agent of Dogtra, is authorized to make any additions, changes, or extensions to the Warranty. Dogtra, at its sole discretion and at any time, reserves the right to modify the Warranty.

#### DISCLAIMER OF OTHER WARRANTIES

**THE FOREGOING WARRANTY IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. DOGTRA DISCLAIMS ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

#### Limitation of Remedies

Dogtra's liability is limited to the cost of repair or replacement of the Dogtra product under Warranty. Any claim or action to enforce the Warranty must be commenced within thirty (30) days of the Warranty's expiration for your product. Dogtra will not be liable for any indirect, incidental, special, consequential, or similar damages based on breach of warranty, breach of contract, negligence, strict tort, or any other legal theory related to Dogtra and its products. Damages that Dogtra will not be responsible for include, but are not limited to: loss of income or profits; loss of revenue or savings; loss of use of the product or associated products; cost of any substitute products or services; inconvenience, downtime, or any other time; loss of goodwill; claims of third parties including customers; and damage to property.

### **Legal Rights May Vary By State or Jurisdiction**

The Warranty gives You specific legal rights, and You may also have other rights which vary by state or jurisdiction. Some states or jurisdictions do not allow certain limitations of implied warranties or of incidental or consequential damages or other remedies, so certain of the foregoing limitations may not apply to You.

If any portion of the Warranty is held by a court to be invalid or unenforceable, the remaining portions of the Warranty shall remain in full force and effect and shall in no way be affected or invalidated, and the invalid or unenforceable portion shall be modified so as to most nearly achieve the intent of the Warranty.

### **Product Registration**

Dogtra recommends that customers register their products as soon as possible after purchase. Product registration will facilitate any future warranty service. You may also receive useful information and updates about your existing and future Dogtra products. To register your product, visit [www.dogtra.com/product-registration](http://www.dogtra.com/product-registration). If your product is not registered with Dogtra, You will be required to provide a receipt or other proof purchase (as provided above) to qualify for warranty service.

### **How to Obtain Warranty Service**

Should your Dogtra product require warranty service, please contact Customer Service by phone or email for a warranty evaluation (see below for contact information). Upon approval of your warranty work, Dogtra will repair or replace (at Dogtra's election) your product without charge for labor or parts. You are responsible for shipping, including cost, of your product to Dogtra for warranty service. Dogtra will handle shipping, including cost, of the repaired or replaced product back to customers in the USA. Dogtra will not be responsible for shipping, including cost and/or applicable taxes or fees, for products sent to Canada. Such costs, taxes, or fees will be borne by the customer.

To register your product, visit  
[www.dogtra.com/product-registration](http://www.dogtra.com/product-registration).

**Dogtra Customer Service**  
**22912 Lockness Avenue, Torrance, CA 90501**  
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Mon – Fri, 8:00 AM to 4:30 PM (PST)  
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**MEMO**

