

Owner's Manual

EDGE

REMOTE CONTROLLED DOG TRAINING COLLARS



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Ver.6



EDGE

By Dogtra

Remote Controlled Dog Training Collars

Owner's Manual

Please read this manual thoroughly
before operating the Dogtra EDGE training collar.

IMPORTANT SAFETY AND PRODUCT INFORMATION

WARNING

Please read all safety and product information below before using your Dogtra product. Failure to follow these safety instructions could result in injury to you, your dog and others, or it could result in damage to your Dogtra product or other property.

PRODUCT SAFETY

Training Methods

Dogtra products may be used with a variety of training methods. However, each dog may have a different reaction to training methods and to Dogtra products. Closely observe your dog when determining the right training method to use with your Dogtra product.

Aggressive Dogs

Do not use Dogtra products with aggressive dogs as such dogs may react adversely and cause injury to people or other dogs. Seek the assistance of a dog-training specialist or veterinarian when dealing with aggressive dogs.

Children

Dogtra products are not toys. Adult supervision and close attention are necessary when Dogtra products are used by or near children.

PRODUCT DAMAGE

Electrical Product

Your Dogtra product contains electrical components and batteries. Do not use or keep your product near heat or flammable sources. Such use or storage may damage your

product and/or cause fire, explosion, injury, or property damage.

Medical Device Interference

Dogtra products contain electrical and magnetic components that emit low level electromagnetic waves and radio frequencies. These electromagnetic waves or radio frequencies may interfere with pacemakers, defibrillators, or other medical devices. Consult your physician or medical device maker before using your medical device with a Dogtra product. If you think that your Dogtra product is interfering with your pacemaker, defibrillator, or other medical device, stop using the Dogtra product.

Inadvertent Activation

The digital microprocessor offers thousands of unique codes to eliminate frequency match-up with other Dogtra e-collars. The Constant button will automatically shut down after being held down for 12 seconds or more as a safety feature.

UNAUTHORIZED USE

Your Dogtra product should be used only in a humane manner to train and educate your dog. Dogtra products are not intended for use in any other manner nor are they intended for use with other animals or with humans.

BATTERY

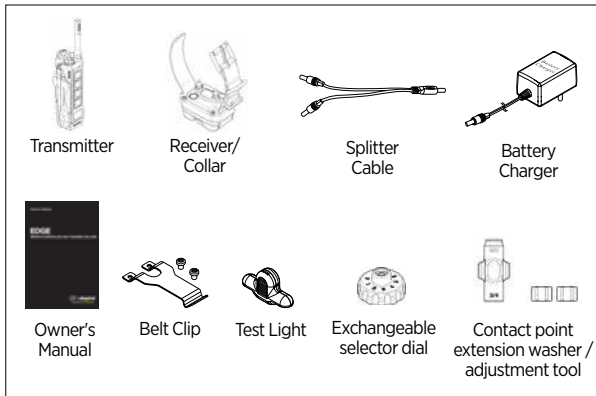
Your Dogtra product contains batteries. Take care when removing and installing batteries as your fingers may get caught. Dispose of batteries as provided by your local regulations. Do not disassemble, crush, heat, or otherwise alter the battery as it may cause fire, injury or property damage.

CONTENTS

AT A GLANCE	6
MAIN FEATURES	7
OVERVIEW	8
UNDERSTANDING YOUR TRAINING SYSTEM	
1. TURNING THE EDGE ON/OFF.....	10
2. HOW THE TRANSMITTER MODE BUTTONS WORK.....	11
3. COLLAR FITTING	13
4. HOW TO FIND THE RIGHT STIMULATION.....	14
5. TO MAXIMIZE THE DISTANCE.....	15
6. LED INDICATOR	16
7. CHARGING THE BATTERY.....	16
8. HOW TO CHANGE THE STIMULATION INTENSITY	18
9. WHAT THE LCD ICONS MEAN	20
10. CHANGING THE RECEIVER/COLLAR LOCATION LIGHT COLOR	21
11. CODE SETTING	25
12. HOW TO CHANGE THE LENGTH OF THE CONTACT POINTS.....	23
13. HOW TO ATTACH THE BELT CLIP ON THE EDGE	24
14. HOW TO USE THE TEST LIGHT.....	25

15. HOW TO CHANGE THE BATTERY.....	26
GENERAL TRAINING TIPS	30
MAINTENANCE	32
TROUBLESHOOTING GUIDE	33
WARRANTY AND REPAIR INFORMATION.....	35

AT A GLANCE



Optional accessories

Additional Receiver/Collars with straps

The Dogtra EDGE is expandable to a two, three, or four-dog system.

Field auto charger

Dogtra's field auto chargers are designed for use with a 10-volt car outlet.

European charger

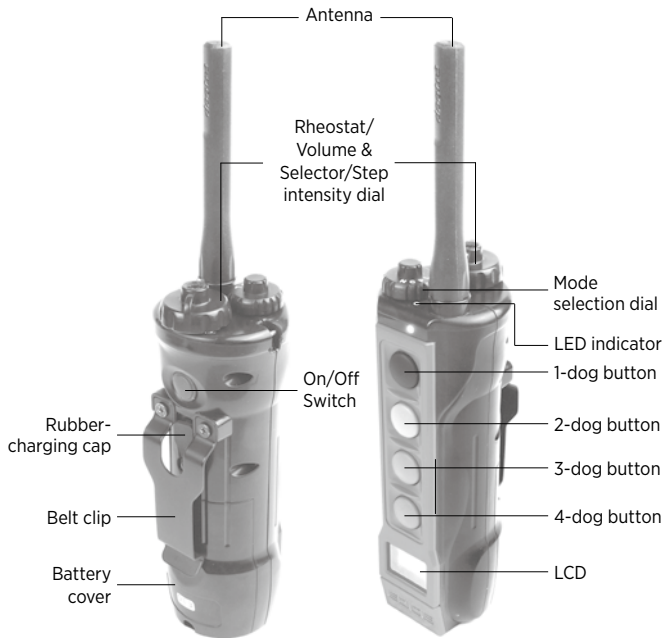
Dogtra's european chargers are designed for use with a 230V AC electrical outlet.

To purchase accessories, please visit www.dogtra.com or call customer service at 1-888-811-9111.

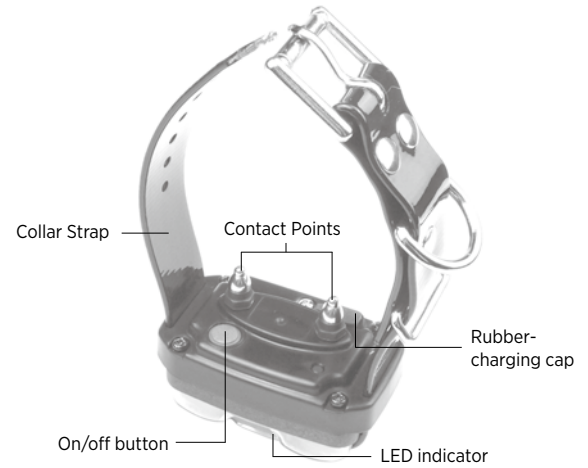
MAIN FEATURES

- Interchangeable intensity dial
- Rheostat/volume style with stimulation levels 0-127
- Selector/step style with stimulation levels 0-8
- 1-mile range
- Nick/Constant/non-stimulating Pager vibration modes
- Location light with 4 selectable colors (white, red, blue and green)
- User expandable to a two, three, or four-dog system
- Replaceable batteries
- Fully waterproof
- LCD screen
- Extendable contact points (5/8" to 3/4")
- Belt clip
- 2-hour rapid charge batteries

OVERVIEW



**EDGE
Transmitter**



**ARC HANDSFREE
Receiver/Collar**



**EDGE
Receiver/Collar**

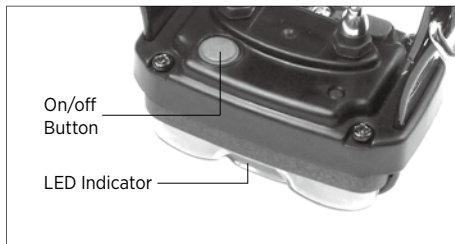
UNDERSTANDING YOUR TRAINING SYSTEM

1. Turning the EDGE On/Off

To turn the transmitter on, hold down the blue button on the back of the transmitter until the LCD screen illuminates. To turn the transmitter off, hold down the blue button on the back of the transmitter until the LCD screen shuts off.

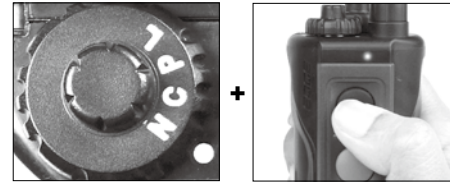


To turn the receiver/collar on, hold down the on/off button until the LED indicator turns green. To turn the receiver/collar off, hold down the on/off button until the LED indicator turns red.

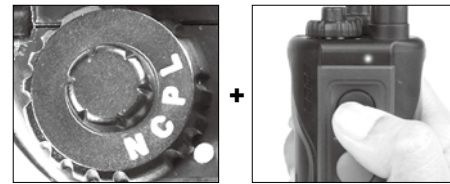


2. How the transmitter mode buttons work

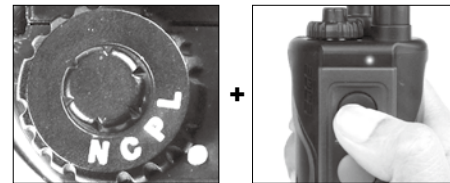
Turn the mode selection dial to choose the function, and then press the button on the front that is set to the desired collar. The single dog EDGE transmitter comes set to the black button.



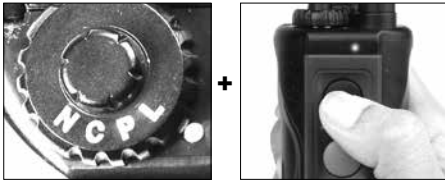
N (Nick) Nick is a single ½ second stimulation.



C (Constant) Constant gives a continuous stimulation while the button is pressed for up to 12 seconds.



P (Pager) Pager gives a non-stimulating vibration while the button is pressed for up to 12 seconds.



L (Light) High intensity LED location lights on the EDGE receiver/collar helps to find and distinguish dogs easily in low light/dark conditions.

To activate the light-locate mode, hold down the front transmitter button. The location light will continuously flash while the button is pressed, up to 12 seconds.

To activate the light-tracking mode, tap the front button on the transmitter once.

The receiver/collar LED location lights will now blink every 3 seconds.

To deactivate the light-tracking mode, tap the front button on the transmitter once more.

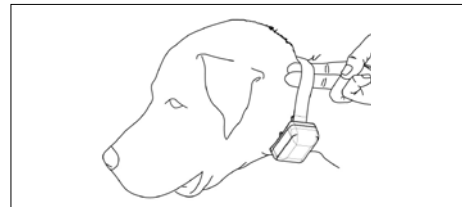


The buttons on the front of the transmitter enables control of up to 4 receiver/collars. Each of the 4 buttons on the transmitter can be coded to operate a different receiver/collar. The receiver/collars can be distinguished by coding the transmitter button to the matching receiver/collar strap color. Additional receiver/collars with straps are available online at shop.dogtra.com or by calling customer service at 1-888-811-9111.

3. Collar fitting

The collar should be fit so that the surgical stainless steel contact points are pressed firmly against the dog's skin. With a proper fit, you should be able to insert a finger or two snugly in between the contact points and your dog's skin. The best location for the receiver box is on either side of the dog's windpipe. The receiver box should stay in this position during any training or exercise. If the unit slips downward towards the dog's windpipe, the unit was NOT fastened firmly enough.

A loose fitting collar can cause the contact points to rub against the skin and cause irritation. If the collar is on too tight, the dog may have difficulty breathing. ALWAYS check your dog's neck for signs of skin irritation when using an e-collar. If any signs of skin irritation are found, suspend e-collar training and consult with a veterinarian.

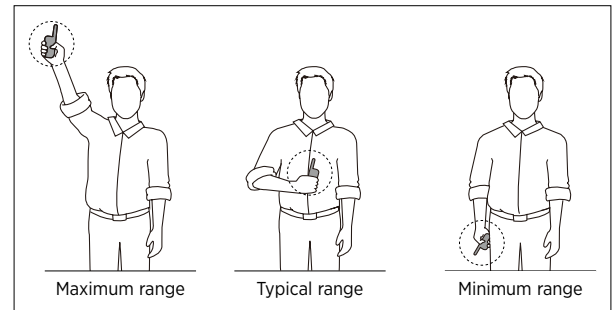


4. How to find the right stimulation

The EDGE unit comes installed with the rheostat dial on the transmitter. The rheostat intensity dial controls the stimulation level, with level 1 being the lowest level and level 127 being the highest. Switch to the included selector style intensity dial with 8 levels of stimulation, with 1 being the lowest level and level 8 being the highest. The level of stimulation best suited for your dog depends on your dog's temperament and threshold for stimulation. Always start at the lowest level and work your way up. The appropriate level can be found when the dog responds to the stimulation with a mild reaction, such as a tensing of the neck muscles. The stimulation level may vary depending on the training situation. When highly distracted, dogs will require a higher level of stimulation.

5. To maximize the distance

The Dogtra EDGE has a 1-mile range. The range may vary depending on the way the transmitter is held. Hold the transmitter away from your body to receive the greatest range. For maximum signal strength, keep the Dogtra EDGE properly charged.



6. The LED indicator

The LED indicator flashes every 4 seconds when the receiver is on and ready for use. The LED indicator will blink on both the transmitter and the receiver when the transmitter buttons are pressed.

The LED indicator color indicates the battery life level.

Green = Fully charged

Amber = Medium

Red = Needs charging

If the unit is used while the LED indicator is red, it will shut down automatically.

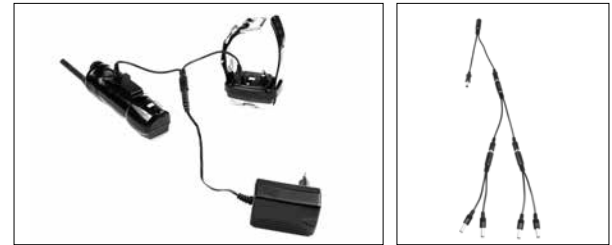


7. Charging the battery

1. Lift the rubber-charging cap and plug in the charger.
2. Plug the adapter's power plug in to a standard AC wall outlet. The LED indicator on the transmitter and receiver/collar will turn red.
3. When the unit is fully charged, the LED indicator will turn green on both the transmitter and receiver/collar. Unplug the adapter's power plug from the AC wall outlet and disconnect the charger from the unit.

4. Place the rubber-charging cap back over the charging port.

* The transmitter and receiver/collar rubber-charging cap ensures dirt and debris does not build up in the charging port area. The unit is waterproof even if the rubber-charging cap is not fully closed.



To charge multiple receiver/collars and a transmitter, combine additional battery charger splitter cables as shown.

Warning

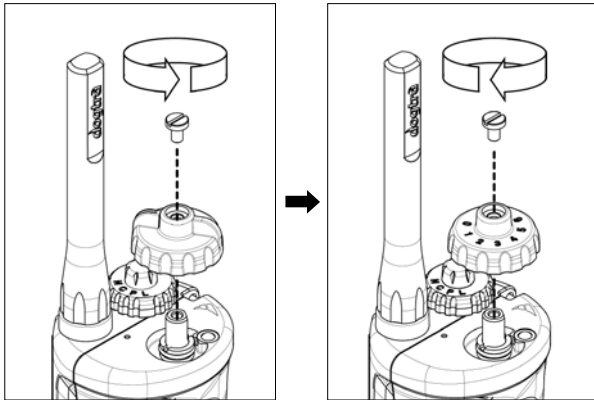
1. Fully charge the unit before the first use.
2. Do not charge the unit near any flammable substances.
3. Fully charge the unit before storing for one month or longer.
4. Always use Dogtra approved charging adapters. When the wrong charging adapter is used, the LED indicator will not turn on or blink amber.

8. How to change the stimulation intensity

The Dogtra EDGE has the ability to switch between the rheostat/volume intensity and the selector/step intensity.

The EDGE unit comes installed with the rheostat dial knob in place. To switch to the selector/step dial, follow the steps below.

1. Turn the stimulation level to 0.
2. Unscrew the top of the dial with a flathead screwdriver counterclockwise.
3. Remove the current dial knob and replace with the desired intensity dial type.
4. While firmly holding the dial knob in place, tighten the screw clockwise.

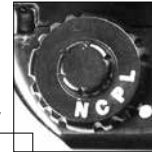


Next, change the program setting to the corresponding intensity dial type.

To change the program setting, follow the steps below.



1. Set the transmitter's intensity dial to 0.



2. Set the mode dial to "P".

Push simultaneously



3. Simultaneously hold down the black button on the front of the transmitter, along with the on/off blue button on the back of the transmitter.

4. The display on the LCD screen will now show the icon for the rheostat/volume or the selector/step. Repeat the steps from the beginning, to switch back and forth from the rheostat/volume and the selector/step style of intensity control.










Icon for the rheostat/volume



Icon for the selector/step

9. What the LCD icons mean

The icons on the LCD screen on the transmitter are listed below.

	Nick
	Constant
	Pager
	Light
	Rheostat/volume intensity control
	Selector/step intensity control
	Battery life indicator

10. Changing the receiver/collar location light color

The EDGE receiver/collar location light can be set to any of the 4 colors offered.

To change the receiver/collar location light to white, red, green, or blue, follow the instructions below,

1. Start with the receiver/collar turned off.
2. Hold down the on/off button on the receiver/collar for 10 seconds.

Attention

The on/off button must be pressed for a full 10 seconds.

3. Release the on/off button after the white location light flashes rapidly. The white location light will start flashing after the single green (small) LED indicator code setting light finishes blinking.

4. Press the on/off button once to set the desired color.

* The location light colors will rotate in the order of white, red, green, and blue for two full rotations.

* The location light color will reset to the corresponding color when re-coded to another button.

11. Code Setting

To set the coding for the Dogtra EDGE transmitter to an existing receiver/collar, or an Additional receiver/collar, follow the steps below.



1. Start by turning on the transmitter by holding down the on/off button on the back of the transmitter.



2. Set the transmitter's intensity dial to "0", and the mode selection dial to "C".



3. In the off position hold down the receiver/collar on/off button until the green LED indicator light begins to blink rapidly.



4. Immediately press the button on the transmitter of the color you would like the receiver/collar to be coded to.

Attention

Turn the mode selection dial to "P", or "L", to check that unit has been coded properly.

12. How to change the length of the contact points

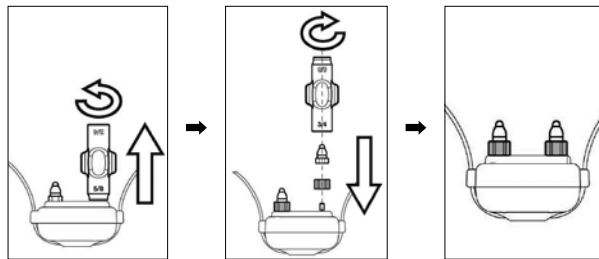
The Dogtra EDGE comes equipped with standard 5/8" contact points that can be extended to 3/4" contact points, for use with dogs with longer coats. To increase the contact point length from 5/8" to 3/4", follow the steps below.

1. Using the included adjustment tool with the side marked 5/8", unscrew the contact points counter-clockwise.
2. Place the contact point extension over the exposed threads, flat side down.
3. Place the contact points over the extensions and tighten the contact points and extensions clockwise using the adjustment tool with the side marked 3/4".

Caution

Tighten until firmly in place. Be careful not to over tighten.

To shorten the contact points back to the standard 5/8", start with the adjustment tool with the side marked 3/4", remove the contact point extensions, and tighten the contact points with the adjustment tool with the side marked 5/8".



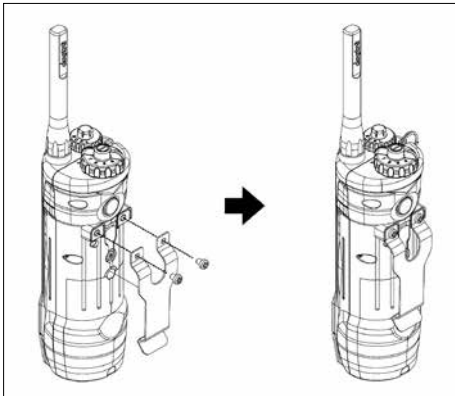
13. How to attach the belt clip on the EDGE

To attach the included belt clip to the transmitter, follow the instructions below.

1. Align the belt clip to the grooves on the back of the transmitter.
2. With a firm grip, screw on the belt clip using the provided Philips head screws.

Caution

Tighten until firmly in place. Be careful not to over tighten.



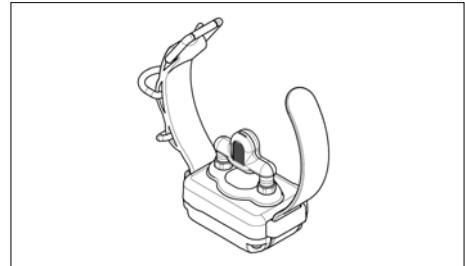
14. How to use the test light

Test for a stimulation using the included test light.

1. Turn on the receiver/collar and the transmitter and place the test light over the contact points as shown in the diagram.
2. The test light will illuminate momentarily when the front transmitter button is pressed on the “N” mode. The light will stay lit as long as the front transmitter button is pressed on the “C” mode, up to 12 seconds.

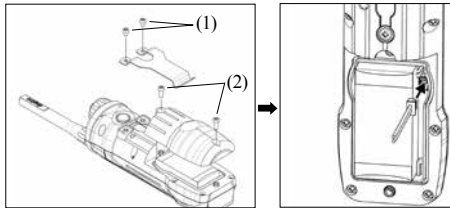
* For more information on the “N” and “C” modes, see section 2. How the buttons work.

3. When the stimulation dial is turned up, the test light will emit a brighter light.



NOTE: The test light may not emit a visible light when the intensity level is set below 10. The test light may be difficult to see in bright light settings.

15. How to change the battery

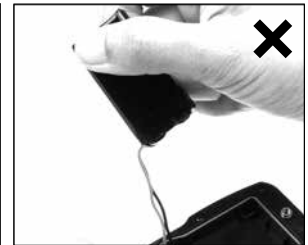


The Dogtra EDGE batteries are user replaceable. To replace the battery in the transmitter, follow the instructions below.

1. Begin with the transmitter turned off.
2. Unscrew the two Phillips head screws attached to the back of the belt clip and remove the belt clip.
* Unscrew the screws with a firm grip, taking extra caution to not strip the screws.
3. Unscrew the two screws on the back of the transmitter.
* Unscrew the screws with a firm grip, taking extra caution to not strip the screws.
4. Holding the battery wire, detach the wire from the battery connector plug (see picture).
5. Holding the battery wire of the new battery, plug the wire in to the battery connector plug.

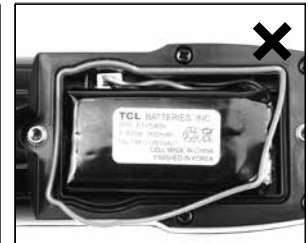
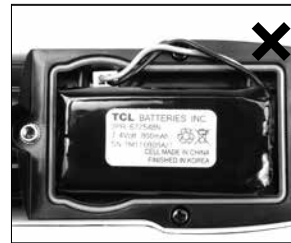
Attention The battery wire plug in is indented to fit in one way to the connector.

6. Check that the battery connector wire is firmly inserted into the plug. The battery wires must be inside the battery compartment tucked neatly along the right side of the battery



Caution

Do not detach the wire by pulling from the battery.



Caution

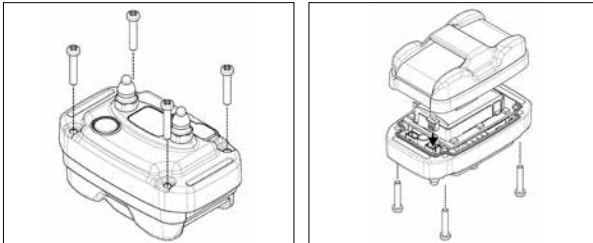
The battery wires must be inside the battery compartment tucked neatly along the right side of the battery.

Caution

The orange rubber gasket is important for the unit to be waterproof and must be properly seated in place.

7. Fasten the battery cover and the belt clip back on the transmitter with the four screws.

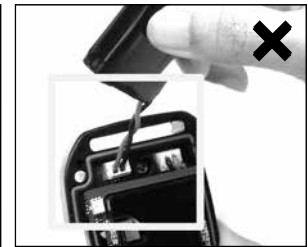
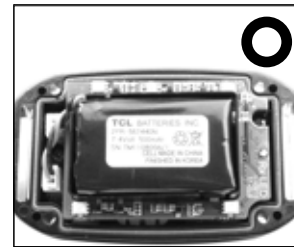
To replace the battery in the receiver/collar,



1. Begin with the receiver/collar turned off.
2. Remove the strap and unscrew the Phillips head screws on the four corners of the receiver/collar.

* Unscrew the screws with a firm grip, taking extra caution to not strip the screws.

3. Remove the front case. While holding the battery wire, detach the wire from the battery connector plug.
4. Holding the battery wire of the new battery, plug the wire in to the battery connector plug.
5. Check that the battery connector wire is firmly inserted into the plug. The battery wires must be inside the battery compartment.



Caution

Do not detach the wire by pulling from the battery.



Caution

The battery wires must run neatly along the top left side in to the battery compartment.

Caution

The orange rubber gasket is important for the unit to be waterproof and must be properly seated in place.

GENERAL TRAINING TIPS

Getting started

Your dog must know some basic obedience commands before e-collar training. A dog learns by first being shown a command, followed by lots of repetition over an extended period of time. As the dog becomes proficient at these commands, you can introduce distractions and different locations. With the correct amount of positive and negative reinforcement, you should end up with a well-mannered dog.

On-leash obedience training

Your dog must fully understand the obedience commands (sit, stay, here, heel, and kennel) before using the e-collar for reinforcement of these commands. A leash attached to a standard collar is used to teach the dog basic obedience commands. A tug on the leash/collar is used to reinforce these commands. When your dog complies with the command, use positive reinforcement/praise. Once the dog understands these commands, the e-collar can be used to reinforce them further.

Beginning e-collar training

When your dog understands on-leash obedience commands, you can start with e-collar training. With the dog on the leash with the e-collar on, continue with your obedience drills. Light stimulation, on nick or constant, is going to be applied as a command is given. The stimulation is removed as the dog complies. Through repetition, the dog learns to stop the light stimulation by performing the commands. E-collar training is another form of negative reinforcement; similar to the leash and

standard collar training. When the dog complies with the command, we use praise/positive reinforcement. The final step is the avoidance phase in which the dog learns that he can avoid the stimulation altogether by performing your commands. When these training procedures are complete, the e-collar is used as a reminder when the dog does not comply with your commands. Keep the initial training sessions short and positive. Dogs have a short attention span, especially younger dogs.

How much stimulation to use

The level of stimulation best suited for your dog depends on your dog's temperament and threshold for stimulation. Always start at the lowest level and work your way up. The appropriate level can be found when the dog responds to the stimulation with a mild reaction such as a tensing of the neck muscles. The stimulation level may vary depending on the training situation. When highly distracted, dogs will require a higher level of stimulation.

For more training information, visit Dogtra's Support/ Training section at www.dogtra.com.

MAINTENANCE

Basic Maintenance

Be sure the rubber-charging cap is securely in place when the collar is in use. After each training session, carefully inspect the unit for any missing parts or damage to the casing. Damaged or broken casing may affect the waterproof guarantee on the unit. After confirming that there is no damage to the casing, rinse the receiver/collar and clean out any dirt or debris.

Storage Maintenance

Be sure the rubber-charging cap is securely in place when the collar is in use. After each training session, carefully inspect the unit for any missing parts or damage to the casing. Damaged or broken casing may affect the waterproof guarantee on the unit. After confirming that there is no damage to the casing, rinse the receiver/collar and clean out any dirt or debris.

Troubleshooting

If the unit is malfunctioning, please refer to the “Troubleshooting Guide” before sending it to Dogtra for service. If you have any questions or concerns, you may email them to info@dogtra.com, or call customer service at 1-888-811-9111.

TROUBLESHOOTING GUIDE

1. My dog is not reacting to the collar.

- Make sure the receiver and transmitter are both turned on until the LED lights up.
- Be sure the collar strap is tight enough so both contact points are touching the dog’s skin.
- The contact points may be too short for the dog. To place an order for longer contact points that are more appropriate for your dog, please call (888) 811- 9111. If you are already using the longest contact points available, you might need to trim down the hair on the dog’s neck so both contact points are touching the dog’s skin.
- The intensity level may be too low for your dog. Keep increasing the stimulation until the dog responds, usually with neck movement, head shaking, looking over its shoulder, etc. (response may be very subtle).

2. The test light comes on, but I do not feel any stimulation.

- Your tolerance may be higher than your dogs. We recommend placing both contact points on your inner wrist where the sensitivity is higher in order to test the unit.
- The battery may be low, so check the LED light for battery life.

3. The transmitter has no range or stimulation is less when the dog is farther away.

- The antenna(s) may be damaged. To order parts, please contact customer service at (888) 811- 9111 or go to www.dogtra.com.
- The range indicated on the unit's box is for flat terrain. Heavy brush, trees, hills, or moisture will affect the range of your unit. For best range, hold the transmitter vertically above your head, and/or try moving to higher ground.
- Any electrical conductors will affect the range, such as cars, chain-link dog runs, metal structures, and radio towers. For best results, operate away from these items.

4. My unit is not holding a charge.

- The batteries might not be charged properly, or the charger, splitter, and the charging port may not be functioning properly. You can send in your charging units to have us inspect them.
- The charging pin may be damaged. Inside the charging port, there is a metal pin that should be standing straight up and stiff. If the pin is wobbling, broken, or missing, you will need to send the unit in to the Repair Department. The charging port must be clean prior to charging; clean the dirt out with a cotton swab and some rubbing alcohol. If the dog is in salt-water, be sure to rinse the receiver and charging port with clean water.
- If the above does not resolve your issues, contact Dogtra customer service at info@dogtra.com or (888)-811-9111.

DOGTRA EXTENDED PRODUCT WARRANTY

EXTENDED LIMITED WARRANTY

For Certain Dogtra Products Purchased from Dogtra Authorized Dealers

1+1 Year Extended Warranty

Except as otherwise provided, Dogtra warrants to the original retail purchaser ("You") that your Dogtra product shall be free of defects in materials and workmanship for a period of one (1) year from the date of purchase ("Original Warranty"). As a special promotion, Dogtra further warrants that your Dogtra product shall be free of defects in materials and workmanship for an additional one (1) year from the date that your original warranty expires ("Extended Warranty"). The Original and Extended Warranties cover the cost of repair (parts and labor) or replacement (if repair is not feasible) of a defective Dogtra product during said warranty periods. For such repaired or replaced products, the remaining portion of the warranty periods, or ninety (90) days, whichever is longer, shall apply. Dogtra, at its sole discretion, shall determine whether to repair or replace a product covered by the Original Warranty or Extended Warranty.

Warranty Conditions

The Original and Extended Warranties are not transferrable and apply to your Dogtra product only if:

- (1) You are the original retail purchaser of the product,
- (2) You bought the product from a Dogtra Authorized Dealer, and
- (3) You present a receipt or other proof of purchase showing a valid purchase date, the name and address of the Dogtra Authorized Dealer, and the purchased product identified by model and/or serial number.

Warranty Exclusions

The Original and Extended Warranties do not cover damage, loss, or deterioration to your Dogtra product caused: by misuse, neglect, abuse, or other improper handling of the product; by failure to follow use or care instructions; by use of the product for other than its intended purpose; by accident or natural forces such as fire or flooding; or by normal wear and tear such as scratches to the product surface.

The Original and Extended Warranties also do not cover Dogtra products that: are purchased from non-authorized dealers; are purchased outside of the United States or Canada; have been damaged during shipment (even if Dogtra paid or arranged for shipping); have been modified or tampered with in any manner; are opened or repaired by anyone other than Dogtra; or have serial numbers that have been altered or defaced.

Sole Warranties

The Original and Extended Warranties are the only warranties offered by Dogtra for your Dogtra product during said warranty periods. Other than the Original and Extended Warranties, Dogtra makes no other representations or warranties whatsoever regarding its products, whether oral or in any product manual, on any packaging, on any website, or in any other written material. No dealer of Dogtra products, nor any employee or agent of Dogtra, is authorized to make any additions, changes, or extensions to the Original Warranty or Extended Warranty. Dogtra, at its sole discretion and at any time, reserves the right to modify the Original and/or Extended Warranties.

DISCLAIMER OF OTHER WARRANTIES

THE FOREGOING ORIGINAL AND EXTENDED WARRANTIES ARE PROVIDED IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. DOGTRA DISCLAIMS ANY IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Limitation of Remedies

Dogtra's liability is limited to the cost of repair or replacement of the Dogtra product under the Original Warranty or Extended Warranty. Any claim or action to enforce the Original and/or Extended Warranties must be commenced within thirty (30) days of such warranty's expiration for your product. Dogtra will not be liable for any indirect, incidental, special, consequential, or similar damages based on breach of warranty, breach of contract, negligence, strict tort, or any other legal theory related to Dogtra and its products. Damages that Dogtra will not be responsible for include, but are not limited to: loss of income or profits; loss of revenue or savings; loss of use of the product or associated products; cost of any substitute products or services; inconvenience, downtime, or any other time; loss of goodwill; claims of third parties including customers; and damage to property.

Legal Rights May Vary By State or Jurisdiction

The Original and Extended Warranties give You specific legal rights, and You may also have other rights which vary by state or jurisdiction. Some states or jurisdictions do not allow certain limitations of implied warranties or of incidental or consequential damages or other remedies, so certain of the foregoing limitations may not apply to You.

If any portion of the Original Warranty or Extended Warranty is held by a court to be invalid or unenforceable, the remaining portions of such warranties shall remain in full force and effect and shall in no way be affected or invalidated, and the invalid or unenforceable portion shall be modified so as to most nearly achieve the intent of the Original Warranty or Extended Warranty.

Product Registration

Dogtra recommends that customers register their products as soon as possible after purchase. Product registration will facilitate any future warranty service. You may also receive useful information and updates about your existing and future Dogtra products. To register your product, visit www.dogtra.com/product-registration. If your product is not registered with Dogtra, You will be required to provide a receipt or other proof purchase (as provided above) to qualify for warranty service.

How to Obtain Warranty Service

Should your Dogtra product require warranty service, please contact Customer Service by phone or email for a warranty evaluation (see below for contact information). Upon approval of your warranty work, Dogtra will repair or replace (at Dogtra's election) your product without charge for labor or parts. You are responsible for shipping, including cost, of your product to Dogtra for warranty service. Dogtra will handle shipping, including cost, of the repaired or replaced product back to customers in the USA. Dogtra will not be responsible for shipping, including cost and/or applicable taxes or fees, for products sent outside the USA. Such costs, taxes, or fees will be borne by the customer.

Dogtra Customer Service 22912 Lockness Avenue, Torrance, CA 90501

(888) 811-9111

repair@dogtra.com

Mon - Fri, 8:00 AM to 4:30 PM (PST)

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